



**GreenWaste Recovery, Inc.**

610 E. Gish Rd  
San Jose, CA 95112  
(650) 798-5999

# **Quarterly Report**

## **October- December 2022**

**Town of Atherton**

Mixed Compostables, Recyclables and Yard Trimmings Franchise Agreement



January 13, 2023

George Rodericks  
Anthony Suber  
80 Fairs Oak Ln  
Atherton, CA 94027

Dear George and Anthony,

Enclosed is the report for October-December, 2022, as required by the Collection of Mixed Compostables Recyclables and Yard Trimmings Agreement between the Town of Atherton and GreenWaste Recovery, Inc.

The following are highlights of this report:

- i, ii, iii Mixed Compostable, Recyclables and Yard Trimmings Material Data
- iv C & D Debris Data
- v Public Schools
- vi Non-Collection
- vii Collection Overage Charges

It has been a pleasure servicing the Town of Atherton and its residents. We are pleased with the positive response we have received from the residents and look forward to continuing to service the Town of Atherton.

Sincerely,  
Ereida Atayde  
Customer Service & Office Manager

**GreenWaste Recovery, Inc. - Q4 2022 Report**



**and Compostable, Recyclables and Yard Trimmings Data**

*Include quarterly totals, Processing Residue rate, and location for Processing Residue disposed.*

Customer Name	Material	Total	*Diversion	Total Trash tons	Total Recycled tons
GREENWASTE-ATHERTON	CURBSIDE RECYCLABLES 1	227.50	82.24%	40.40	187.10
	CURBSIDE RECYCLABLES	58.26	70.40%	17.24	41.02
	CURBSIDE RECYCLABLES	44.25	58.56%	18.34	25.91
	CURBSIDE RECYCLABLES	0.00	46.71%	0.00	0.00
	OFFICE RECYCLABLES 2	8.88	70.40%	2.63	6.25
	OFFICE RECYCLABLES 3	0.80	58.56%	0.33	0.47
	OFFICE RECYCLABLES 4	0.90	46.71%	0.48	0.42
	PROCESSED COMPOSTABLES 2	689.73	45.99%	372.52	317.21
	TRASH/MSW2	0.00	45.99%	0.00	0.00
	TRASH/MSW5	0.00	45.99%	0.00	0.00
	YARDWASTE -IN	2,491.88	99.00%	24.92	2,466.96
Grand Total		3,522.20		476.87	3,045.33

**Total Diversion Rate:** 86.46%

**GreenWaste Recovery, Inc. - Q4 2022 Report**

**iv. C&D Debris Data**

*The number of gross tons of C&D Debris collected for the preceding quarter.*

Material	Total	Diversion	Total Trash tons	Total Recycled tons
C&D	21.21	82.61%	3.69	17.52
CONCRETE	0.00	99.35%	0.00	0.00
CONCRETE3	35.42	99.35%	0.23	35.19
DIRT	13.50	98.00%	0.27	13.23
DRYWALL	0.00	99.64%	0.00	0.00
MISC.DB	25.11	56.63%	10.89	14.22
MIXED DEBRIS	0.00	82.61%	0.00	0.00
TRASH	0.00	0.00%	0.00	0.00
WOOD	6.08	99.75%	0.02	6.06
<b>TOTAL</b>	<b>101.32</b>		<b>15.09</b>	<b>86.23</b>



**GreenWaste Recovery, Inc. - Q4 2022 Report**

**v. Public Schools**

*List of Service Sunits of public schools within Town limits and current service level by material type for each.*

GreenWaste Recovery, Inc. does not service any public schools in the Town of Atherton.

**GreenWaste Recovery, Inc. - Q4 2022 Report**

**vi. Non-Collection**

*Each Service Unit receiving a Non-Collection Notice for the quarter.*

Date	Units	Service Code	Route	NCN Category	Workflow	Completion Notes
10/3/2022	1	R64REC	ATH2	Extras not scheduled	SERVICECAR	set out 2 rec left behind the personal
10/12/2022	2	R96YT	ATH3	Skipped	SERVICECAR	Driver had already been by, by the time the account was created.
10/17/2022	1	03FLTR	ATH4T	Overfilled - garbage	SERVICECAR	
10/17/2022	2	06FLTR	ATH4T	Overfilled - garbage	SERVICECAR	overfilled and bags on the side
10/17/2022	2	R96YT	ATH3	Extras not scheduled	SERVICECAR	did a courtesy for the 2-yr cart
10/25/2022	1	R96REC	ATH2	Contaminated - recycle	SERVICECAR	REC C/W YT left it behind
10/28/2022	1	R64REC	ATH2	Branches long/wide	SERVICECAR	loose and not in bundles to large
11/1/2022	1	R32MC	ATH1	Overfilled - garbage	SERVICECAR	
11/3/2022	1	R96REC	ATH2	Cardboard too large	SERVICECAR	serviced all the cart board left behind a wood box
11/3/2022	1	06FLREC	ATH4T	Blocked	SERVICECAR	blocked
11/8/2022	1	R64REC	ATH2	recycle	SDI	rec c/w yt
11/21/2022	1	R64REC	ATH2	Contaminated - recycle	SERVICECAR	food waste
11/22/2022	2	R96YT	ATH5	Contaminated - yardwaste	SERVICECAR	
12/1/2022	1	R64REC	ATH2	Extras not scheduled	SERVICECAR	left behind 3 black bags
12/5/2022	2	R96YT	ATH3	Too heavy - yardwaste	SERVICECAR	
12/20/2022	1	R64REC	ATH2	recycle	SERVICECAR	rec c/w yt
12/20/2022	1	R64REC	ATH2	Contaminated - recycle	SERVICECAR	rec c/w yt
12/21/2022	1	R96MC	ATH6	Gate Issue "closed, locked, code invalid"	SERVICECAR	gate code was not working @8:06

Date	Units	Service Code	Route	NCN Category	Workflow	Completion Notes
12/21/2022	1	R96REC	ATH6	Gate Issue â€œ closed, locked, code invalid	SERVICECAR	gate code was not working @8:06
12/21/2022	1	RBYD1	ATH6	Gate Issue â€œ closed, locked, code invalid	SERVICECAR	gate code was not working @8:06
12/22/2022	1	01FLTR	ATH4T	Overfilled - garbage	SERVICECAR	left behind it was overfilled
12/22/2022	1	R96REC	ATH2	Cardboard too large	MISS	carboard was to heavy and large

Date	Units	Service Code	Route	NCN Category	Workflow	Completion Notes
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**GreenWaste Recovery, Inc. - Q4 2022 Report**

**vii. Collection Overage Charges**

*Each Service Unit incurring a charge for Collection Overage in the previous quarter.*

Date	Workflow	Work Order Notes	Total Charges	Service Code	Site ID
11/7/2022	XTRABAGCAN			R32MC	1989700001
11/2/2022	XTRABAGCAN		\$65.94	R96YT	2041610001
11/8/2022	XTRABAGCAN	Completed by Driver	\$53.67	R32MC	2005660001
12/12/2022	XTRABAGCAN		\$65.94	R96YT	2008470001
12/21/2022	XTRABAGCAN		65.94	R96YT-30	1989550001
11/8/2022	XTRABAGCAN	Completed by Driver	\$53.67	R32MC	1989700001
12/19/2022	XTRABAGCAN		\$65.94	R96YT	2008470001
12/19/2022	XTRABAGCAN	Completed by Driver @6:15	\$56.22	R64MC	2001050001
11/7/2022	XTRABAGCAN		\$65.94	R96YT	1995110001
12/2/2022	XTRABAGCAN	Completed by Driver @8	\$53.67	R64MC	1996080001
12/13/2022	XTRABAGCAN	cmp	\$32.97	R96YT	2000880001
12/28/2022	XTRABAGCAN	they have a total of 4 bags of trash and 4 bags of recycle	\$30.16	R96REC	2045340001
11/18/2022	XTRABAGCAN	Completed by Driver	\$65.94	R96YT	2099120001
12/20/2022	XTRABAGCAN		\$65.94	R96YT	2003410001
12/21/2022	XTRABAGCAN		\$32.97	R96YT	2030950001
11/21/2022	XTRABAGCAN		\$65.94	R96YT	1995110001
12/15/2022	XTRABAGCAN		\$65.94	R96YT	2005310001
11/30/2022	XTRABAGCAN		\$65.94	R96YT	2041610001
11/4/2022	XTRABAGCAN		\$65.94	R96YT	2142000001
12/5/2022	XTRABAGCAN		\$65.94	R96YT	1995110001
12/9/2022	XTRABAGCAN		164.85	R96YT	2142000001
12/12/2022	XTRABAGCAN		\$32.97	R96YT	1995110001
12/8/2022	XTRABAGCAN	nso @10	\$17.89	R96MC	2038330001
12/15/2022	XTRABAGCAN			R96YT	2142000001
11/21/2022	XTRABAGCAN		\$65.94	R96YT	2014870001
10/26/2022	XTRABAGCAN	Completed by Route driver	\$17.89	R20MC	1989890001
11/4/2022	XTRABAGCAN		\$65.94	R96YT	2003200001
12/26/2022	XTRABAGCAN		\$65.94	R96YT	1995110001
12/16/2022	XTRABAGCAN		\$65.94	R96YT	2142000001
12/12/2022	XTRABAGCAN		\$65.94	R96YT	2014870001
11/2/2022	XTRABAGCAN		65.94	R96YT	1998000001
12/19/2022	XTRABAGCAN	Completed by Driver @11	\$35.52	R64REC	2001050001
12/9/2022	XTRABAGCAN		\$65.94	R96YT	2009290001
12/21/2022	XTRABAGCAN		\$32.97	R96YT	2008020001
12/20/2022	XTRABAGCAN	cmp	\$71.56	R96MC	1996990001
12/23/2022	XTRABAGCAN	cmp	\$89.45	R96MC	2001800001
11/1/2022	XTRABAGCAN	Completed by Route Driver	\$17.89	R32MC	2088720001
12/13/2022	XTRABAGCAN	nso @9:49	\$235.12	R96MC	1999920001
12/16/2022	XTRABAGCAN	Completed by Driver @6:45	\$235.12	R96MC	1999920001
12/13/2022	XTRABAGCAN	cmp	\$98.91	R96YT	1998300001
12/15/2022	XTRABAGCAN	Completed by Driver @12:28	\$119.35	R96YT	2002380001
12/14/2022	XTRABAGCAN		98.91	R96YT	2044270001
11/16/2022	XTRABAGCAN		\$32.97	R96YT	2008020001
11/9/2022	XTRABAGCAN		\$65.94	R96YT	1998000001
12/7/2022	XTRABAGCAN		\$65.94	R96YT	1998000001
11/23/2022	XTRABAGCAN		\$32.97	R96YT	2008020001

*GreenWaste Recovery, Inc. - Q4 2022 Report*  
*Complaints*

<b>Date</b>	<b>Address</b>	<b>Issue</b>	<b>Resolution</b>
10/25/2022	180 Alta Vista Dr	Missed pick-up	Work order created for the following day
11/4/2022	175 Ravenswood Ave	Cart placement	Reminders added for drivers to not leave carts on bike lane
11/17/2022	4 Brittany Mdws	Residue	Driver made aware to look out for residue